

**SM Engineering Co.**  
Your Key to Lower Utility Costs

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## Utility Companies say...

*Customers are responsible for choosing their own rates.*

### **Ohio Edison Company**

Where two or more alternative rate schedules are applicable to the same class of service... customers shall select the rate schedule on which the application or contract shall be based

### **Delmarva Power and Light Company**

When two or more Service Classifications are available for the same class of service, the Customer shall select the Service Classification to be applied to his service.... the duty and responsibility of making the selection shall at all times rest with the Customer.

### **Northern Indiana Public Service Company**

... The company does not guarantee that the Customer will at all times be served under the most favorable rate, nor will the Company make refunds representing the difference in charges between the rate under which service has actually been billed and another rate applicable to the same class of service.

### **Jersey Central Power & Light Company**

If for any reason the customer fails to make a selection, the Company will assign a service classification... {in} making such assignment; the Company assumes no responsibility whatsoever.

### **Southern California Edison**

The applicant must designate which rate schedule, rate, or optional provision he desires.

The utility assumes no responsibility for advising the customer of lower optional rates under other existing schedules, rate or optional provisions available

### **Long Island Lighting Company**

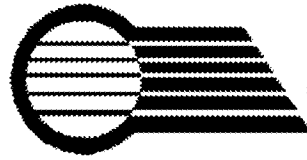
In no way does the Company make any warranty, express or implied, as to the rates, classifications or provisions favorable to future service to, or future requirements of, any applicant or customer.

### **Consumers Power Company, Michigan**

The selection of the rate or provision of a rate is the responsibility of the customer... the Company cannot guarantee that the most economic applicable rate will be applied. The Company will not make refunds in instances where the customer would have paid less for service had the customer been billed on another applicable rate or provision of a rate.

### **Duke Power Company (N.C. & S.C)**

The Company, however, does not guarantee that each customer will be served under the most favorable rate at all times, and will not be responsible for notifying the Customer of the most advantageous rate.  
When a change is made from the optional rate to another no refund will be made of the difference in charges under different rates applicable to the same class of service....



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**Potomac Edison Company (MD. VA., W.VA.,PA)**

Whenever there is a choice of Rate Schedule, the choice lies with the Customer. The Company cannot guarantee that the Customer will be served under the most favorable applicable Rate Schedule...

**Georgia Power Company**

When two or more rates are available for certain classes of service... [the] choice of such rates lies with the Customer.

**Illinois Power Company**

When more than one service classification is applicable to the type of service required by Customer, the responsibility for the selection of the service classification under which service shall be rendered shall be with the Customer. Utility does not guarantee that Customer will be served under the most advantageous service classification at all times...

**Indiana & Michigan Electric Company**

When more than one rate schedule is available for the service requested, the Customer shall designate the rate schedule on which the application or contract shall be based. In no case will the Company refund any difference in charges between the rate schedule under which service was supplied in prior periods and the newly selected rate schedule.

**New York State & Gas Corporation**

Where more than one service Classification is applicable, the applicant shall select a classification upon which his service will be based.

**The Connecticut light & Power Company (CT., W.MA)**

The Company will not be liable for any claim that service provided to any customer might have been less expensive or more advantageous to such customer if supplied under a different rate

**Gulf States Utilities Co, (TX. LA)**

The Company does not assume responsibility that Customer will be served under most favorable rate and the Company shall have no liability to make refunds covering the difference in charges under the rate in effect and the charges under any other rate applicable to Customer's service